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COMMISSION ON SECURITY AND COOPERATION IN EUROPE (U.S. HELSINKI COMMISSION)

September 23, 2020

The Honorable Charles P. Rettig Commissioner Internal Revenue Service 1111 Constitution Avenue, NW Washington, D.C. 20224

Dear Commissioner Rettig,

We are writing to express our concern that almost nine million Americans who are eligible for economic impact payments (EIPs) – the majority of whom have incomes that are too low to require a tax filing obligation – are set to be excluded from this much-needed aid. Therefore, we request that the Internal Revenue Service (IRS) extend its deadline of October 15 for non-tax filers to submit their information on the IRS website. We also urge the IRS to broaden its outreach efforts beyond notification letters to ensure each eligible American receives their payment.

The IRS should be making every possible effort to ensure these individuals receive this payment, and the upcoming October 15, 2020 deadline will prohibit millions of Americans from doing so. We were concerned to learn that the IRS recently announced it will send letters to non-filers beginning September 24, a mere three weeks before its October 15 deadline. This extraordinarily limited window creates a barrier to access that will be exacerbated by delays in the U.S. Postal

Service¹ and widespread lack of internet access among low-income Americans.² The IRS has possessed the information it needs to contact these individuals for months, and yet it inexplicably decided to begin mailing notification letters right before its own deadline.

Not only is the IRS's notification period too short, but its outreach campaign is inadequate. The IRS should employ a number of methods to spread awareness of the need to claim the EIPs, including, but not limited to, sending follow-up letters, calling individuals, and creating a coordinated outreach plan with state-administered programs such as SNAP (food stamps), Medicaid, and Temporary Assistance for Needy Families (TANF). The IRS must make every effort to ensure these individuals are aware of their eligibility for an EIP.

Since that has not been the case up to this point, we urge the IRS to extend its deadline of October 15 and to expand its outreach efforts to non-tax filers. We cannot allow nine million eligible Americans to be left out of a robust economic support program simply because of lack of awareness. While the EIPs have provided crucial assistance to many Americans amid a devastating global pandemic, the IRS's work is far from finished.

Thank you for your prompt attention to this matter.

Sincerely,

Stere Cohen

Steve Cohen Member of Congress

¹ Todd Frankel, "Postal problems could continue despite suspension of policies blamed for mail delays," *The Washington Post*, August 19, 2020. <u>https://www.washingtonpost.com/business/2020/08/19/postal-problems-could-continue-despite-suspension-policies-blamed-mail-delays/</u>

² Linda Poon, "There Are Far More Americans Without Broadband Access than Previously Thought," *Bloomberg*, February 19, 2020. <u>https://www.bloomberg.com/news/articles/2020-02-19/where-the-u-s-underestimates-the-digital-divide</u>

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